

Integrated Service System (ISS) and Network of Care (NOC)

Meeting 4/1/16

Our Tasks

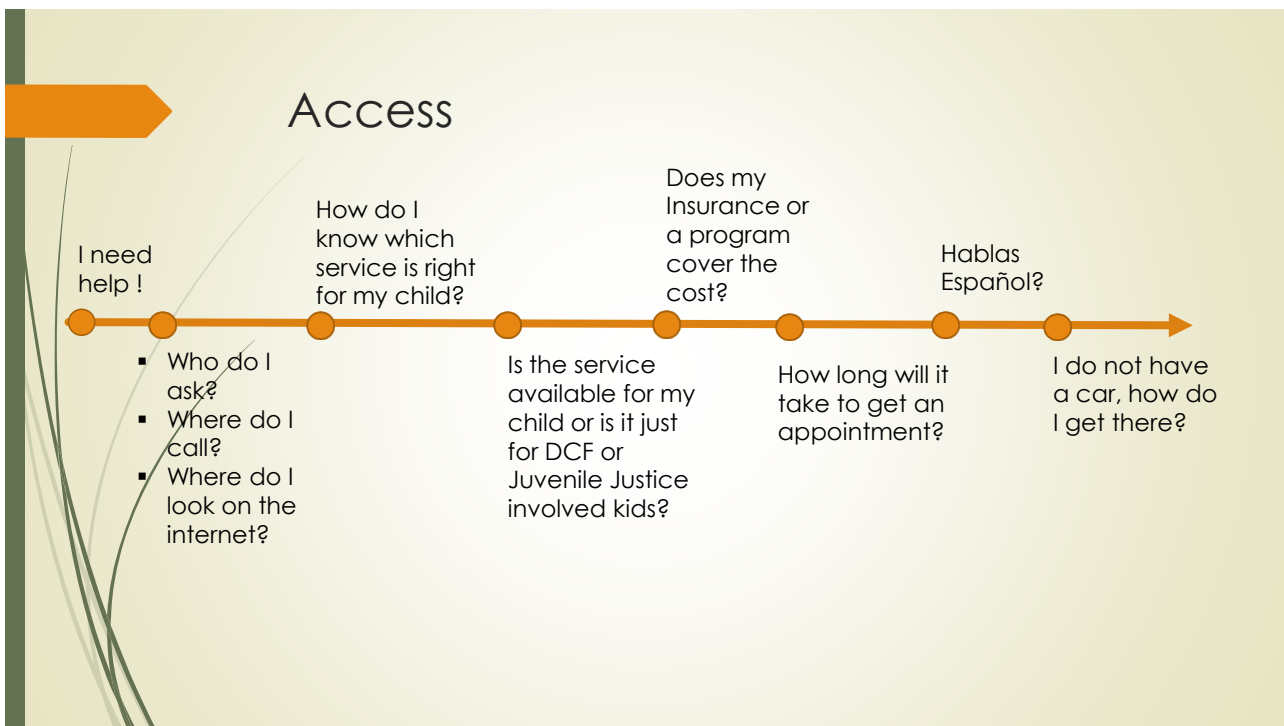
- ▶ Access
- ▶ Integrated Service System Weekly Meetings
- ▶ Communication Structure for Region 5

- ▶ Anything else?



Task One

Access



Access: Proceed Through Steps

Step 1: Who do I call, where do I look?

TO DO LIST

- Gather Information about Services in Region 5. Include traditional and non-traditional resources.
- Evaluate the current ways to get information. 211 and other websites.
 - Are the website easy to find?
 - What is the wait time if you call 211 or other similar systems?
 - Are they family friendly?
 - Are they useful?
 - Are they up-to-date?
 - Can we get the resources we gathered onto those sites and lists?

WHAT IS A NETWORK OF CARE?





Task Two

Integrated Service System (ISS) Weekly Meetings

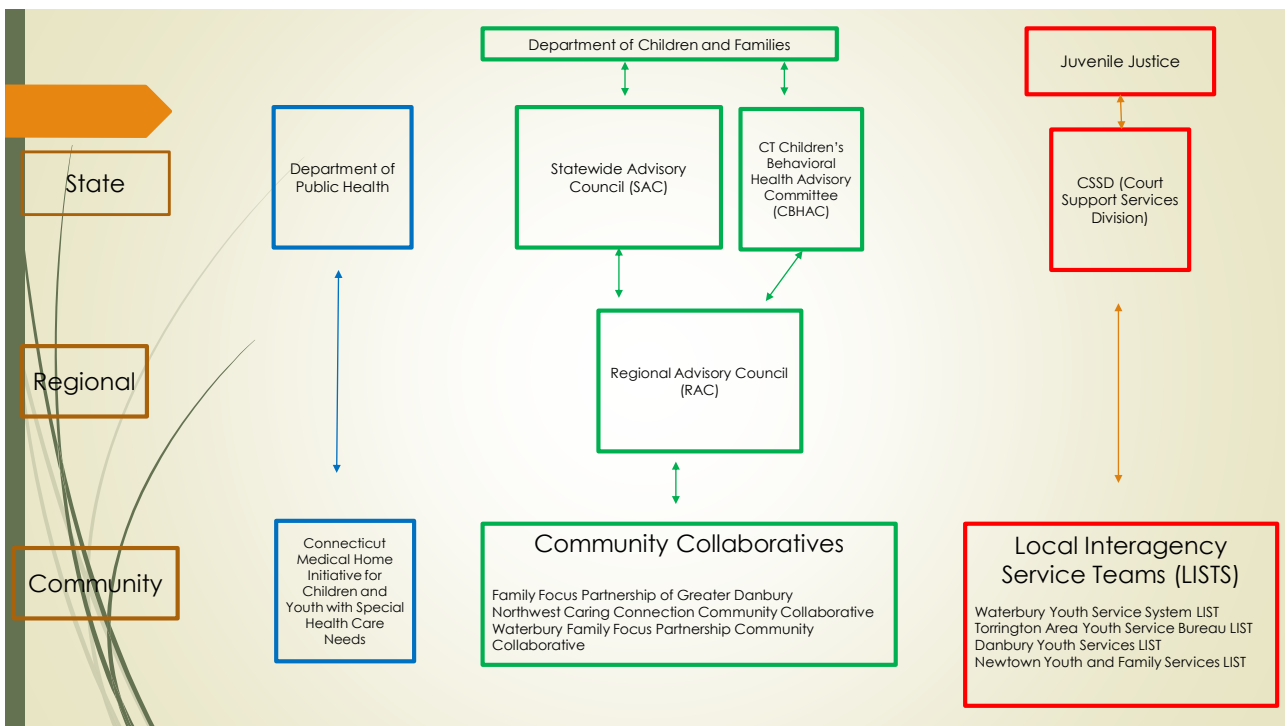


ISS Weekly Meetings

TO DO LIST

- Understand Directive for ISS
- Make recommendations for meeting
- Specify agency and family representatives to attend
- Provide feedback and recommendations
- Evaluate, Re-evaluate and Modify as needed

Task Three Communication Structure for Region 5





Communication Structure

TO DO LIST

- ▶ Create process to prompt communication flow for Collabs, RAC, SAC
- ▶ Evaluate plan for 3-6 months to see if it works
- ▶ Re-evaluate and Modify as needed
- ▶ Invite community members from other systems

DSS, DDS, DMHAS, Health Departments, Juvenile Justice, Police, First responders, Education/ Dept. of Ed., Faith-based, Early Childhood, Legislators/Mayor, NAMI, Youth, YMCA/YWCA/Recreational Services, Medical homes, Pediatricians, OHA, Multicultural resources

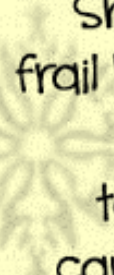


Task X

Anything Else?



COMING TOGETHER IS A BEGINNING;
KEEPING TOGETHER IS PROGRESS;
WORKING TOGETHER IS SUCCESS.



Snowflakes are
frail but if enough
of them stick
together, they
can stop traffic.

<http://Missmartineau.ca>